

## NATIONAL PROPERTY INSPECTIONS

## **OWNERS, MARK AND TRACY CROWLEY**

Mark and Tracy Crowley, owners of National Property Inspections, are both life-long Quad Cities residents and graduates from Bettendorf High School. Mark told us, "We met in the eighth grade, and although I fell immediately in love with Tracy, we never dated until later in life." The couple has been married for twenty-one years and have three children who attend Pleasant Valley schools: Max, is a senior, and Ethan and Ava are fourteen-year-old twins

Because his father was a contractor, Mark assumed that he would follow in his father's footsteps. However, after graduating from high school and witnessing the layoffs in the 80's, Mark decided to take a different direction in his career and began classes at Scott Community College. While in college, he realized it wasn't the route that he wanted to take and entered the restaurant business. Mark quickly worked his way up to an upper level management position and achieved great success in this career, but he knew that it was not something that he wanted to pursue for the rest of his life. As time went on, Mark found himself taking on concrete, electrical, roofing, and remodeling projects and joined IBEW (an electrical union), but unfortunately, he was already facing layoffs. Tracy and Mark had just welcomed their first child and with the pressure to provide for his family increasing, Mark pursued a position in preservation

work. He enjoyed his experience in the field and worked closely with clients who hired him to make their properties safe and secure after a foreclosure or to update the property.

Seeing properties at their worst during his preservation work, Mark quickly realized that many homes were being sold without disclosures and that someone was needed to speak for the house. After investigating a number of franchises and self-start up opportunities Mark and Tracy landed on National Property Inspections. The company was founded in Omaha, Nebraska, in 1987 and is one of the oldest companies in the inspection industry. Its reputation of Midwest values, honesty, integrity, and professionalism was a determining factor in their decision to bring the NPI franchise to the Quad Cities in May of 2003.

Partnering with the franchise offers Mark, Tracy, and their team technical advice and support. It also allows them to share experiences and knowledge among a large network of professionals. Mark and Tracy told us, "The thing that sets us apart the most is experience and education. Our team has over twenty-four combined years of experience and have completed more than twenty thousand inspections. We are certified in Iowa, licensed in Illinois, and follow national standards and any state or local licensing requirements. Also, we are members of InterNachi and stay current on inspection best practices with continuing education classes."





Tracy and Mark, along with their team members Jim and Todd, are committed to educating their clients and know that it can be overwhelming when buying a new home. They said, "We want our clients to walk away with a better understanding of what they're purchasing. This information is delivered without bias or opinion and deals as much with fact and condition as possible. We not only educate our client about their purchase; we take the time to show them how things work." National Property Inspections is also an award winning company with recognition as





LEFT: Todd

a QCARA Affiliate of the Year, NPI Platinum Award winner, and are a part of the NPI Hall of Fame.

NPI has invested in leading-edge technology that enables inspectors to complete reports in real time, along with infrared cameras, moisture meters, and digital reports. In most cases, reports can be delivered within a few hours of the inspection. The company strives to provide the best experience in every stage of the process with ease of scheduling, quality reports, seamless interface between the consumer and the agent, and meticulous follow-up.

To learn more about National Property Inspections, to discuss general residential and commercial property inspections, or any of the wide variety of services and warranties that can be tailored to the clients' specific needs, you can contact them through any of the following ways.

National Property Inspections 563-359-6749 ww.npiweb.com/Crowley Before You Buy, Call NPI Follow us on Facebook, Twitter, Instagram



