

To best use the National Property Inspections, Inc. 6-Month Limited Warranty, you must fully understand it. Please read the following terms carefully.

## Points of Consideration

- The term is 180 days, marketed as “6 Months.” The term begins from the date of the inspection.
- The customer has a \$250 deductible. You, the franchisee, have a \$100 deductible. NPI Corporate covers the remaining \$2,500 exposure over the term of the warranty.
- The customer must have paid you within 10 days from the date of the inspection. Under no circumstances is the warranty valid if you receive payment on the 11<sup>th</sup> day (or more) after the date of the inspection.
- This warranty extends to private, single family dwellings only. It does not cover commercial properties, apartments, or rental properties of any kind.
- If you are presented with a claim, always verify the facts. Make sure that the claim is legitimate. For example, someone may tell you over the phone that their air condition unit is not functional, yet you may find that it was struck by lightning. In circumstances such as these, the item would not be covered under our warranty.
- You must make the effort to read and fully understand the warranty coverage. We suggest you always call NPI Corporate before agreeing to pay a claim.
- Take time to understand how the warranty form is completed. At the center of the first page, there's an area titled, “The following items are excluded.” In this section, you must list all exclusions. For example, if you inspect a furnace that has reached or is nearing its normal life expectancy, you would exclude the item from the warranty coverage. If it was not warm enough to check the air conditioner, you would exclude the item from the warranty coverage. You may also add the following statement to the exclusions section, *“Any system or component rated “Marginal” or “Defective” or “Repair/Replace” or “Not Inspected” in the inspection report is excluded from warranty coverage.”*

The 6-Month Limited Warranty is given to your customers free of charge. Ultimately, the best thing you can give your customers is a thorough and carefully worded inspection report. The warranty is not to be used as something to fall back on because you are in a hurry. NPI Corporate assumes the right to cancel or revoke your use of the warranty for any acts of abuse, negligence, or carelessness.

**I have read the above information, and I fully understand the warranty and its conditions.**

**I am offering the 6-Month Limited Warranty.**                       **Yes**                       **No**

\_\_\_\_\_  
**Franchisee Signature**

\_\_\_\_\_  
**Print Name**

\_\_\_\_\_  
**Date**